



The historical smashEncrypt portal will be fully decommissioned on **August 22, 2018**. All historical smashEncrypt messages will be irretrievable by both senders and recipients after **August 22, 2018**.

Action: Download smashEncrypt Portal Messages

Your historical smashEncrypt portal messages **have not** been migrated. If you need to retain your historical smashEncrypt portal messages, [please follow the instructions here](#). **These messages will be irretrievable by both senders and recipients after August 22, 2018**. Please retrieve these messages before this date. This change does not impact archiving. All archived messages are retained for subscribers of Smash archiving services.

Action: Keep Your Recipients in the Loops

Due to technical limitations, Smash cannot notify your email recipients of these changes. **We strongly recommend that you notify your recipients using the example language below:**

*Smash has upgraded their existing encryption offering, smashEncrypt, to the new Business Solutions Email Encryption service. Your historical smashEncrypt portal messages **have not** been migrated to the new Business Solutions Email Encryption portal. If you need to retain your historical smashEncrypt portal messages, please follow the instructions at <https://encryption-upgrade.smash.com/download-smashencrypt-messages>. smashEncrypt portal messages will be irretrievable by both senders and recipients after August 22, 2018. Please retrieve these messages before this date. You will be prompted to register and log in to the new Smash Email Encryption Web Portal following receipt of new encrypted messages. For further information, please visit <https://encryption-upgrade.smash.com/ReceiverFAQ>.*

For more information, visit our FAQ at <https://encryption-upgrade.smash.com/UserFAQ>.

If you have further questions, please contact your Smash named administrator.

Thank you,

The Smash Team

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